



Director, Community Patient Experience Yukon Hospital Corporation

Yukon Hospitals are looking for director level leadership in providing safe and excellent care to all patients in Dawson City, the historical and cultural centre of northern Yukon and offers endless outdoor pursuits and family activities.

Dawson City Community Hospital is a modern facility that opened in 2013 with state-of-the-art equipment. It allows many Yukoners to receive care closer to home through access to 24/7 emergency care, a 6-bed inpatient unit and ambulatory care as well as many lab and diagnostic imaging services.

We are looking for a person who is passionate about putting patients at the center of what we do and can instill that same passion in everyone around them. Come experience what Dawson City and all the Yukon has to offer.

Position Summary

The Director Community Patient Experience will ensure culturally sensitive, safe, quality, patient and family centred care is provided. The incumbent will work with all community stakeholders (internal and external) to ensure the development and implementation of operational plans for the Dawson City Community Hospital to reflect the needs of the community. The incumbent will also work closely with his/her colleagues on the Management and Executive Teams to ensure seamless day to day operations of the site and will also be accountable for supporting and managing the design, implementation and evaluation of programs that facilitate the professional development and continuous learning of all team members. While the main objectives of this position are clinically focused, patient experience is all encompassing and may require the incumbent to take on a variety of tasks or projects to ensure patients and families have an optimal experience. This position is based in Dawson City, Yukon and acts as the main point of contact with/for individuals of the community.

Qualifications:

The successful candidate will have a Baccalaureate or Master's degree in Nursing, or recognized equivalent, and possess a minimum of five years management experience, preferably in a hospital or healthcare setting. Experience in quality, safety and/or risk management is also required.

A certificate in hospital or health care services administration and/or management, nursing administration or human resource management or equivalent, workplace violence prevention training/certification and current CPR certification would be considered desirable assets. An equivalent combination of education, training and/or experience may be considered.

Benefits:

Base Pay: Commensurate with experience

Hours: Regular Full-Time

Incentives:

- Comprehensive Benefits & Pension
- Generous Vacation Time

Interested?

If you are ready to experience the Yukon and all that it has to offer, apply now quoting competition **2017-071**, and email your resume to: wghjobs@wgh.yk.ca. For more information, please visit our careers page at: <http://yukonhospitals.ca/careers/careeropportunities>.

Need more info? (To help plan your upcoming move)

www.yukonhospitals.ca

www.whitehorse.ca

www.gov.yk.ca

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